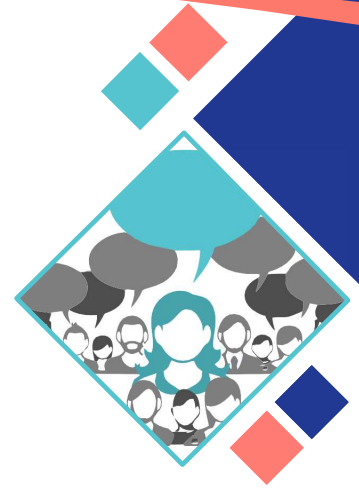


# How can contact the SUS mediator Network in the city of São Paulo?



156

## PHONE

**Telephone exchange SP 156**  
Free calls 24 hours a day.



## INTERNET

Access the **web form** by QR Code  
or by the link:

<http://ouvprod02.saude.gov.br/ouvidor/CadastroDemandaPortal.do>



## IN PERSON

Look for a mediator Unit located in  
one of the Technical Health  
Supervisions (STs)

**Hours: from 10am to 4pm**

And also, in Municipal Hospitals

**Opening hours: from 8am to 4pm**

Link:

<https://www.prefeitura.sp.gov.br/cidade/secretarias/saude/ouvidoria/index.php?p=267328>



Point your cell phone camera at  
the QR Code and check the  
addresses of the SUS mediator  
units in the municipality