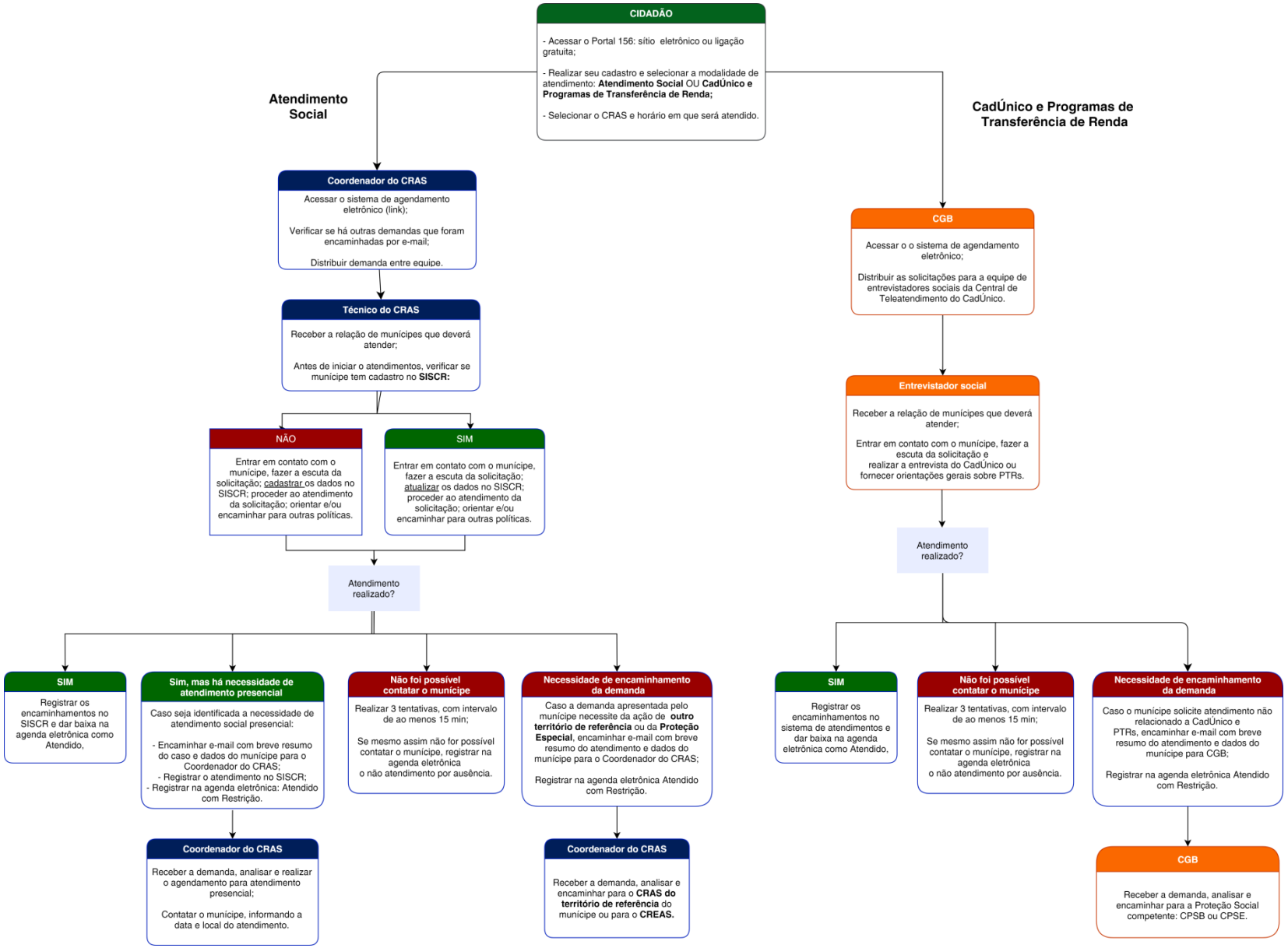ANEXO 1 – Fluxo ilustrativo do Teleatendimento dos CRAS