

<b>ID 1</b>	<b>Indicator:</b> Cleaning																																	
<b>Objectives of the indicator:</b>  Ensure a high level of cleaning in all buildings included in the concession and its infrastructures, including, but not limited to, cleaning of toilets, roads, feeding areas, event areas (during and after their completion), buildings, interiors of buildings, banks of lakes and mirrors of water etc.																																		
<b>Measuring method:</b>  The measurement will be carried out in loco by agents designated by the GRANTING AUTHORITY. For the attribution of the grades, the Operational Cleaning Plan and the Concessionaire's Activity Report may be taken into account. The final grade of this indicator will be the grade NT, which is derived from the grade Nt, according to the table opposite. In order to reach Nt, as many measurements as the Granting Authority deems necessary must be made, respecting the indicated minimum limit. The grade to be assigned to the Equipment / Utilities will be equal to 0 % or equal to the Maximum Grade indicated in the table below for the respective Equipment / Unit. The grades L1, L2, L3, L4, L5 and L6 will be defined by the average grades assigned in each assessment in loco.				<table border="1"> <thead> <tr> <th colspan="2">Scoring System</th> </tr> <tr> <th>Criterion</th> <th>NT</th> </tr> </thead> <tbody> <tr> <td>95% ≤ Nt ≤ 100%</td> <td>1</td> </tr> <tr> <td>80% ≤ Nt &lt; 95%</td> <td>0,9</td> </tr> <tr> <td>70% ≤ Nt &lt; 80%</td> <td>0,7</td> </tr> <tr> <td>50% ≤ Nt &lt; 70%</td> <td>0,5</td> </tr> <tr> <td>Nt &lt; 50%</td> <td>0</td> </tr> </tbody> </table>		Scoring System		Criterion	NT	95% ≤ Nt ≤ 100%	1	80% ≤ Nt < 95%	0,9	70% ≤ Nt < 80%	0,7	50% ≤ Nt < 70%	0,5	Nt < 50%	0															
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<b>ID 2</b>	<b>Indicator:</b> Quality and up-to-dateness of equipment
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**Objectives of the indicator:**

Ensure preventive and corrective maintenance of buildings (toilets, sanitaries, restaurants, cafeterias, cultural and administrative equipment, marquees, etc.), infrastructure (signaling and visual communication, pavement, lighting, camera system, tours, bridges etc.), furniture (benches, tables, drinking fountains, dumpsters, paracycles, playground toys, outdoor gym equipment etc.) and equipment (air conditioners, elevators, primary cabins etc). Quality of service is understood as the degree of adherence of the work performed in relation to the operational plans of preventive and corrective maintenance.

<b>Measuring method:</b>	<b>Scoring System</b>																																					
<p>The measurement will be carried out by means of an on-site inspection, to observe if the corrective and / or preventive maintenance were carried out properly.</p> <p>For the attribution of the grades, the information of the Plan of Conservation of Infrastructures, Buildings, Equipment and Furniture and the Report of Activities of the Concessionaire, as well as other documents presented by the Concessionaire, may be taken into account.</p> <p>The final grade of this indicator will be the grade NT, which is derived from the grade Nt according to the table opposite.</p> <p>In order to arrive at Nt, as many measurements as the Concession Authority deems necessary, respecting the indicated minimum limit must be made.</p> <p>The grades to be assigned to the Services / Items will be equal to 0%, or equal to the Maximum Grade indicated in the table below for the respective Service / Item.</p> <p>The grades M1, M2, M3, ..., M8 will be defined by the average grades assigned in each assessment <i>in loco</i>.</p>	<table border="1" style="width: 100%;"> <tr> <th style="width: 80%;">Criterion</th> <th style="width: 20%;">NT</th> </tr> <tr> <td>95% ≤ Nt ≤ 100%</td> <td style="text-align: center;">1</td> </tr> <tr> <td>80% ≤ Nt &lt; 95%</td> <td style="text-align: center;">0,9</td> </tr> <tr> <td>70% ≤ Nt &lt; 80%</td> <td style="text-align: center;">0,7</td> </tr> <tr> <td>50% ≤ Nt &lt; 70%</td> <td style="text-align: center;">0,5</td> </tr> <tr> <td>Nt &lt; 50%</td> <td style="text-align: center;">0</td> </tr> </table>	Criterion	NT	95% ≤ Nt ≤ 100%	1	80% ≤ Nt < 95%	0,9	70% ≤ Nt < 80%	0,7	50% ≤ Nt < 70%	0,5	Nt < 50%	0																									
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<b>Calculation formula</b>	<b>Nt = M1 + M2 + M3 + M4 + M5 + M6 + M7 + M8</b>																																					

<b>Location:</b>	<b>Checker:</b>
The indicator covers services performed in buildings, infrastructures, furniture and equipment located within the area of responsibility of the CONCESSIONAIRE, that is, the entire area within the perimeter of the park bench. Internal areas are excluded from the area of responsibility for buildings that are not the responsibility of the CONCESSIONAIRE, such as Bienal, MAM, Japanese Pavilion and Afro-Brazilian Museum.	Granting Authority (with its own team or through a support agent for monitoring)

<b>Minimum frequency:</b>	<b>Activation:</b>
In order to assign the quarterly grade of this indicator, each of the Services / Items shall be surveyed at least five (5) times each quarter. A minimum distance of one (01) day between measurements should be respected.	From the first month of January or July, whichever comes first, after the expiration of the TRANSITION PERIOD OF THE CONCESSION.

<b>ID 3</b>	<b>Indicator:</b> Care with ornamental and wild animals	
<b>Objectives of the indicator:</b>  To guarantee a high level of conservation and care with wild and ornamental animals, maintaining these populations and offering them food, medical care, prevention of incidents and hazards, medical treatment to sick individuals etc.		
<b>Measuring method:</b>  The measurement will be performed by means of an on-site survey to see if adequate care is being offered by the CONCESSIONAIRE to these animals. For the attribution of the grades, the information of the Plan of Conservation of Infrastructures, Buildings, Equipment and Furniture and the Report of Activities of the Concessionaire, as well as other documents presented by the Concessionaire, may be taken into account. The Technical Analysis will observe the development of native and ornamental species and will be based on the surveys and analysis of occurrences described in the report. The grade should be applied between zero (0) and one (01) (the better, the higher the grade), accompanied by appropriate technical justifications.		
<b>Scope:</b>  It covers all the wild fauna present in the park and the collection of anatidae cataloged by the granting authority.	<b>Checker:</b>  Granting Authority (with its own team or through a support agent for monitoring)	
<b>Minimum frequency:</b>  At least one (1) <i>in loco</i> survey, including clinical examination, should be performed. If it is checked more than once, the average of the conformity analysis will be calculated.	<b>Activation:</b>  From the first month of January or July, whichever comes first, after the expiration of the TRANSITION PERIOD OF THE CONCESSION.	

<b>ID 4</b>	<b>Indicator:</b> Management of green areas
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**Objectives of the indicator:**

Ensure a high level of conservation of the green areas of the park, maintaining them properly, including grass fields, landscaped and wooded areas, according to the recommended good technique, within the current normative requirements.

<b>Measuring method:</b>  The measurement will be carried out in loco by agents designated by the GRANTING AUTHORITY. For the attribution of the grades, the Operational Plans and the Activity Reports of the Concessionaire may be taken into account. The final grade of this indicator will be the grade NT, which is derived from the grade Nt according to the table opposite. In order to grade Nt, as many measurements as the Granting Authority deems necessary must be made, respecting the indicated minimum limit. The grades to be assigned to the evaluated items must be equal to 0% or equal to the Maximum Grade indicated in the table below for the respective item evaluated. The grades V1, V2, V3, V4 and V5 will be defined by the average grades assigned in each assessment in loco.	<b>Scoring System</b>	
	<b>Criterion</b>	NT
	$95\% \leq Nt \leq 100\%$	1
	$80\% \leq Nt < 95\%$	0,9
	$70\% \leq Nt < 80\%$	0,7
	$50\% \leq Nt < 70\%$	0,5
	$Nt < 50\%$	0

Scoring System				
Rated Item	Object of the Evaluation	Accomplishment	Maximum Grade	Grade
Grass Field	Cut	Reached	25%	V1
	Grass quality		15%	V2
Shrubs	Cut		15%	V3
Trees	Pruning		20%	V4
Gardens	Landscaping		25%	V5
			Total	100%

**Calculation formula**       $Nt = V1 + V2 + V3 + V4 + V5$

<b>Location:</b>	<b>Checker:</b>
It covers all green and permeable internal area to the perimeter of the park's gradil (lawn, flowerbeds, trees, shrubs, flowers etc).	Granting Authority (with its own team or through a support agent for monitoring)

<b>Minimum frequency:</b>	<b>Activation:</b>
For the attribution of the quarterly grade of this indicator each of the Equipment / Utilities shall be surveyed at least five (5) times each quarter. A minimum of one (1) day between measurements should be respected.	From the first month of January or July, whichever comes first, after the expiration of the TRANSITION PERIOD OF THE CONCESSION.

<b>ID 5</b>	<b>Indicator:</b> Waste Management
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**Objectives of the indicator:**

Ensure a high level of waste management (collection and disposal of waste), ensuring that waste collection points (waste bins) will be adequately treated (without overflow, leakage or strong odor) and that the destination of the waste is oriented towards recycling, by means of incentive, selective collection and reuse of organic residues in composts and / or biodigesters.

<b>Measuring method:</b>  The measurement will be carried out <i>in loco</i> by agents designated by the GRANTING AUTHORITY. For the attribution of the grades, the Operational Plans and the Activity Reports of the Concessionaire may be taken into account. The final grade of this indicator will be the grade NT, which is derived from the grade Nt, according to the table opposite. In order to arrive at Nt, as many measurements as the Granting Authority deems necessary, respecting the indicated minimum limit must be made. The grades to be assigned to the items evaluated should be equal to 0%, or equal to the value of the Maximum Grade indicated in the table below for the respective item evaluated. The grades R1, R2, R3, R4, R5 and R6 will be defined by the average grades assigned in each assessment <i>in loco</i> .	Scoring System	
	Criterion	NT
	95% ≤ Nt ≤ 100%	1
	80% ≤ Nt < 95%	0,9
	70% ≤ Nt < 80%	0,7
	50% ≤ Nt < 70%	0,5
	Nt < 50%	0

Rated Items	Accomplishment	%	Grade
Garbage collection	Reached	15%	R1
Selective collect		20%	R2
Composting or biodigestion		15%	R3
Destination for recycling		15%	R4
Awareness campaign		20%	R5
Trash cans without transshipment		15%	R6
Total			100%

**Calculation formula**  $Nt = R1 + R2 + R3 + R4 + R5 + R6$

<b>Location:</b>  It covers all access roads, outdoor areas and internal to the perimeter of the park bench, as well as all the pavement that surrounds it (sidewalk adjacent to the perimeter grid).	<b>Checker:</b>  Granting Authority (with its own team or through a support agent for monitoring)
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<b>Minimum frequency:</b>  For the attribution of the quarterly grade of this indicator each of the Equipment / Utilities shall be surveyed at least five (5) times each quarter. A minimum distance of ten (10) days between the measurements should be respected.	<b>Activation:</b>  From the first month of January or July, whichever comes first, after the expiration of the TRANSITION PERIOD OF THE CONCESSION.
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<b>ID 6</b>	<b>Indicator:</b> Security
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**Objectives of the indicator:**

Preserve the security of visitors to the park, its vehicles and equipment, its buildings and ensure compliance with the regulations of the park, as well as the referral of criminal occurrences to GCM (Metropolitan Civil Guard) and PM (Military Police).

**Measuring method:**

The measurement will be performed by agents designated by the GRANTING AUTHORITY.  
 For the attribution of the grades, the Operational Security Plan and the Activities Report of the Concessionaire and the recording of occurrences may be taken into account.  
 The final grade of this indicator will be the grade NT, which is derived from the grade Nt, according to the table opposite.  
 The grades of each item evaluated will be equal to 0% or the value of the Maximum Grade indicated in the table below for the respective item.

Scoring System	
Criterion	Grade
95% ≤ Nt ≤ 100%	1
80% ≤ Nt < 95%	0,9
70% ≤ Nt < 80%	0,7
50% ≤ Nt < 70%	0,5
Nt < 50%	0

Rated Items	Action	Accomplishment	Maximum Grade	Grade
Theft	Preventive measures	Reached	15%	S1
	Referral to competent authorities in case of occurrence		10%	S2
Burglary	Preventive measures		15%	S3
	Referral to competent authorities in case of occurrence		10%	S4
Drug use and alcohol consumption by minors	Preventive measures		10%	S5
	Referral in case of occurrence		10%	S6
Surveillance action	Rounds made		10%	S7
Parking	Monitoring by system and surveillance team		10%	S8
Monitoring system	System Operation		10%	S9
		<b>Total:</b>	100%	NT

**Calculation formula**

$$Nt = S1 + S2 + S3 + S4 + S5 + S6 + S7 + S8 + S9$$

**Location:**

Indicator covers the actions and occurrences within the area of responsibility of the CONCESSIONAIRE, that is, the entire internal area to the perimeter of the Ibirapuera Park gradient. Internal areas are excluded from the area of responsibility for buildings that are not the responsibility of the CONCESSIONAIRE, such as Biennial, MAM, Japanese Pavilion and Afro-Brazilian Museum.

**Checker:**

Granting Authority (with its own team or through a support agent for monitoring)

**Minimum frequency:**

For the attribution of the quarterly grade of this indicator each of the actions must be surveyed at least 5 (five) times each quarter. A minimum distance of ten (10) days between the measurements should be respected.

**Activation:**

From the first month of January or July, whichever comes first, after the expiration of the TRANSITION PERIOD OF THE CONCESSION.